



**Salisbury University
Office of Student Affairs
Student Health Services
2018-2019**

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EXECUTIVE SUMMARY

Student Health Services (SHS) is an integral part of the Student Affairs Division at Salisbury University. All students are eligible for our services. Services are provided for a nominal fee and health insurance is not needed to seek care. Students are provided care by Board Certified Nurse Practitioners, as well as Physicians and a Registered Nurse. We strive for optimal health for students to ensure they are successful in and out of the classroom.

We continue to collaborate with many other departments on campus. For example, we assist Athletics with pre-participation sports physicals; we meet regularly with the Student Counseling Center to provide medications for students with anxiety and depression, and we assist the Department of Community Health with the vaccine and internship requirement documentation.

SHS is accredited by the Accreditation with the Accreditation Association for Ambulatory Health Care. (AAAHC) which is an important part of SHS. The AAAHC Certificate of Accreditation is widely recognized as a symbol of quality by third party payers, as well as the public. SHS has been accredited for over 13 years. AAAHC accreditation means that Student Health Services participates in on-going self-evaluation, peer review and education to continuously improve our care and services.

We are committed to promoting safety, preventive education, and learning through individual education and outreach that promotes lifelong learning and the development of healthy living skills and behaviors that will foster well-being beyond the college years

Section II: Examples of Major Events, Services, Activities, and Initiatives

| Examples of Major Events, Services, Activities, Initiatives | Target Audience | Number(s) Served | Cost Per Participant ¹ |
|---|-----------------|------------------|-----------------------------------|
| Assisted with STI Testing Day (Project K.I.S.S.) by collaborating Z L W K Department of Community | | | |

Section III: Summary of Budget Reallocations and Impact

2018-2019 Budget Reallocations

| Examples of Budgetary Reallocations | Impact on Service Delivery and Operations |
|---|--|
| <i>Example: Eliminated three student positions.</i> | |

Section IV: Collaborations and Partnerships (Internal and External)

| Examples of Collaborations and Partnerships | Internal or External | Outcomes and Impact |
|---|-------------------------------------|---|
| <p>Collaborated with HR to bring Rite Aid pharmacy on site to provide influenza vaccines to students and staff</p> | <p>Internal and External</p> | <p>x 300 Students and staff immunized against influenza to protect against the flu</p> |

Department of Community Health with STI testing

Section V: A Summary of Achievements Related to Student Affairs Strategic Plan

The following are examples of ways in which the Unit is assisting Student Affairs achieve its goals.

Goal 1: Student Affairs aims to foster safe, accessible and inclusive communities for undergraduate and graduate students.

f 5568 patient encounters for the student health center, a decrease of 195 patient encounters from

Section VI: A Summary of Achievements Related to **University Strategic Plan**

Goal 1: EDUCATE Students for Campus, Career and Life

- f* 132 were screened FY 18/19, an increase of 42 additional students were screened for HIV and Syphilis.
- f* 807 students were screened for chlamydia and gonorrhea, an increase of 197 from previous year (includes STI testing day)
- f* 33 female students had a pap test sent to the Lab, an increase of 18 tests from previous year
- f* 100 % of students were compliant for the State of Maryland meningitis law for providing documentation of an updated meningitis vaccine or a signed waiver in their chart (fall 2018, and spring 2019).
- f* The top diagnoses were: STI testing (935), Acute Upper respiratory infection (401) Sports Physical (386) Allergy Desensitization (Allergy shots) (254) Acute Pharyngitis (249) Generalized Anxiety Disorder (228)
- f* 80% of students surveyed were able to identify potential serious complications of OCP that need immediate medical attention.
- f* 100% of students surveyed were able to identify 2 ways to decrease the likelihood of acquiring a STI
- f* 100% of students surveyed were able to identify that the best home treatment for a sore throat is with OTC analgesics and gargling with warm salt water

Goal 2: EMBRACE Innovation of the Salisbury University Experience

f

Previous

Department Goals

Other Division, Campus, External Activity/Service

| Project | Key Result(s) or Outcomes | Organizational Changes |
|--|--|---|
| <i>Example: Three-Year Student Satisfaction Survey with new math instructional software.</i> | <i>80% of student users indicated new software was helpful to understanding math concepts.</i> | <i>Two additional math sessions using the new software will be added.</i> |
| New Active Member of CRT committee | Provided input as needed for students of concern | |
| Tabling event, International | Provided handouts and information on health resources to women | |
| Tabling Event, Transgendered Awareness Day | Provided handouts and information on health resources for SU students | |
| Tabling Event, Take Back The Night | Provided handouts and information on resources to students with a focus on healthy relationships, dating violence, and sexual assault | |

Appendix 1
Unique Patients by Ethnicity

| Ethnicity | # Unique Patients | % Unique Patients |
|-------------------------|--------------------------|--------------------------|
| White | 1407 | 67 |
| Black | 385 | 18 |
| Asian | 109 | 5 |
| Hispanic | 99 | 4.6 |
| (Unassigned) | 66 | 2.7 |
| American Indian | 30 | 3 |
| Not Specified | 7 | 0.3 |
| Pacific Islander | 5 | 0.2 |
| Non-Hispanic | 1 | 0.04 |
| Total | 2109 | |

Appendix IV
Unique Patients by Current Academic Level and Program

| | | |
|----------|-----|-------|
| Freshman | 243 | 9.06% |
|----------|-----|-------|